

GENERAL TERMS & CONDITIONS

1. **HOURS OF TRADING:**
Global Specialised Systems (KZN) Pty Ltd is open from 08:00 am to 16:30 pm from Mondays to Thursdays, and 08:00 am to 15:30 pm on Fridays. Should you require materials outside our standard trading hours please contact our sales staff who will make arrangements to assist you.
2. **DELIVERIES:**
 - a) Global Specialised Systems offers a free delivery service within the greater eThekweni Metropolitan Municipality. A request can be made for deliveries outside the 'free of charge' Durban area which will be calculated according to the distance from source of distribution and the prevailing cost of transport.
 - b) We will deliver to the nearest ground floor access point to the site and it is the responsibility of the purchaser to distribute the goods from this point.
 - c) Pallets are the property of Global Specialised Systems. Delivered pallets will be charged out as per price listed and credited on return.
3. **CLAIMS AND RETURNS:**
 - a) We do not accept responsibility for any goods damaged in transit unless the goods have been delivered by our own transport. Outside collections are deemed to have taken the responsibility of the goods once they have signed our delivery note and have left our premises.
 - b) No goods will be accepted for return if received more than ten (10) days after the original dispatched date. The acceptance of return goods is subject to and inspection of the goods and only goods fit for re-sale will be credited, subject to a restocking fee of between 10% and 15%.
 - c) It is the responsibility of the purchaser upon receipt of the goods prior to installation or other processes to inspect the goods for any defects. Global Specialised Systems will at its own discretion replace any defective goods. However no claims for labour or other costs incurred in the use of the said materials will be entertained. Inspection prior to installation is important.
4. **OWNERSHIP OF THE GOODS:**
Ownership of the goods purchased from the seller will only pass on to the purchaser once the goods have been paid for in full.
5. **AVAILABILITY:**
Only the goods listed in our price list will be for sale. Non-stocked and special items are subject to our lead times dependent on the various suppliers. Please confirm when placing non-stock orders.
6. **HANDLING:**
All goods purchased from Global Specialised Systems are to be handled, stored and installed in strict accordance with our instructions. No claims will be entertained for improper treatment and storage of the goods.
7. **PRICE CHANGES:**
All prices listed are subject to final confirmation and Global Specialised Systems reserves the right to adjust prices without prior notice to accommodate any change in costs due to factors beyond our control.
8. **QUOTATIONS:**
 - a) Acceptance of Global Specialised Systems quotations must be confirmed by means of a written order within 30 days, unless otherwise stated.
 - b) Quotations based on discounts off the Global Specialised Systems list prices will apply to the prevailing list price at the time of delivery unless otherwise stated.
 - c) To ensure you are charged with the correct prices please refer to our quotation number and the contract name on your order.
9. **PAYMENT TERMS AND INTEREST:**
Unless otherwise agreed in writing all amounts reflected on THE SUPPLIER's invoice are payable within 30 (thirty) days from date of statement and failure to make payment on due date shall render the full amount owing payable immediately, together with interest at the maximum rate permissible by law on all overdue amounts.
10. **MATERIALS:**
All made-to-order and non-stock items are non-returnable.
11. **VAT:** All prices are listed excluding VAT.
12. All information on this document was correct at the time of going to press. It, however, is not binding and Global Specialised Systems reserves the right to change or amend any information without prior notice when necessary.
13. **CASH PAYMENTS:** Cash payment is discouraged on our premises in the interest of the safety and security of our staff and customers. We encourage payment by electronic funds transfer, debit or credit card.
14. **BANKING DETAILS & VAT NO:**
First National Bank, Bluff, Branch Code: 250135, Account no. 6205 964 3984 | VAT No. 4890 104 708